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Paper ID: GOA006

Course Code: GC-OA-06T

**Examination (January - 2024)**  
**Certificate/ Diploma (Semester-II)**  
**Programme in Office Automation and e-Governance**

**Time Allowed: 2 Hours**

**E-Governance**

**Max.Marks: 70**

**Instructions for the Students**

1. The question paper shall consist of 70 Multiple Choice questions.
2. All questions are compulsory. Each question carries 1 mark.
3. There will be no negative marking.

Q1.LAN stands for a) Local area network b) Land area network c) Light area network d) None of these	Q2.E-Tendering is an example of a) G2B services b) G2E services c) G2G services d) G2C services
Q3. E-Payroll is an example of a) G2B services b) G2E services c) G2G services d) G2C services	Q4. UMANG stands for a) Uniform Mobile Application for New-Age Governance b) United Mobile Application for New-Age Governance c) Unified Mobile Application for New-Age Governance d) None of above
Q5.NDLM is a) National data on Literacy Mission b) National digital Literacy Mission c) National dairy Literacy Mission d) None of above	Q6. What is challenge for e-Governance a) Lack of Infrastructure b) High Cost c) Use of Local language d) All of above
Q7.Government departments can work together using a) G2B services b) G2E services c) G2G services d) G2C services	Q8. Measures for network security is a) Firewall b) Antivirus software c) Encryption d) All of above
Q9. DARPAN stands for a) Dashboard for Analytical Review of Projects Across Nation b)Division for Review of Projects Across Nation c) Data for Analytical Review of Projects Across Nation d) None of above	Q10. Property registration is an example of a) G2B services b) G2E services c) G2G services d) G2C services
Q11. Which portal provides service of application of citizenship a) E-seva b) E-courts c) E-District d) E-office	Q12.Which of the following is not a term pertaining to the security of e-government a) Firewall b) Antivirus software c) Encryption d) Bluetooth

<p>Q13. Lack of ICT skills is one of the major challenges of E-Governance</p> <p>a) True b) False</p>	<p>Q14. Budget Formulation and Execution LoB (BFELoB) is an e-governance initiative of</p> <p>a) INDIA b) NEPAL c) USA d) None of above</p>
<p>Q15. Paytm is an example of</p> <p>a) EDI b) Mobile payment c) Cash payment d) None of above</p>	<p>Q16. Which model of e-governance refers to interaction of government to government</p> <p>a) G2B b) G2E c) G2G d) G2C</p>
<p>Q17. UPI stands for</p> <p>a) Unified Payment Interface b) Universal Payment Interface c) Uniform Payment Integration d) None of above</p>	<p>Q18. Good Governance day is celebrated on</p> <p>a) 25<sup>th</sup> January b) 25<sup>th</sup> October c) 25<sup>th</sup> November d) 25<sup>th</sup> December</p>
<p>Q19. NeGP stands for</p> <p>a) Network e-Governance Plan b) National e-Governance Plan c) National e-Governance Product d) None of above</p>	<p>Q20. ICT stands for</p> <p>a) Integrated Communication technology b) Information and Communication technology c) Information and Connection technology d) None of these</p>
<p>Q21. e-Governance is a move towards SMART governance where letter A signifies</p> <p>a) Accountable b) Auditable c) Automatic d) None of above</p>	<p>Q22. Which of following is not an Antivirus</p> <p>a) Avast b) AVG c) McAfee d) Google</p>
<p>Q23. Which of following is example of e-Governance</p> <p>a) Digital India Initiative b) National Portal of India c) Aadhaar d) All of above</p>	<p>Q24. Which of the following is not a term pertaining to e-Governance</p> <p>a) B2B services b) G2E services c) G2G services d) G2C services</p>
<p>Q25. Which platform provides citizen centric services related to Vehicle Registration, Driving License</p> <p>a) Parivahan b) e-courts c) e-office d) None of above</p>	<p>Q26. Which portal provides legal services</p> <p>a) E-seva b) E-courts c) E-District d) E-office</p>
<p>Q27. Which is first stage of E-governance four stage model</p> <p>a) Transaction b) Interaction c) Presence d) Transformation</p>	<p>Q28. E-Payroll is an example of</p> <p>a) G2B services b) G2E services c) G2G services d) G2C services</p>
<p>Q29. Which is second stage of E-governance four stage model</p> <p>a) Transaction b) Interaction c) Presence d) Transformation</p>	<p>Q30. Which is third stage of E-governance four stage model</p> <p>a) Transaction b) Interaction c) Presence d) Transformation</p>

<p>Q31. Which is fourth stage of E-governance four stage model</p> <ul style="list-style-type: none"> <li>a) Transaction</li> <li>b) Interaction</li> <li>c) Presence</li> <li>d) Transformation</li> </ul>	<p>Q32. Which of following is not pillar of E-Governance</p> <ul style="list-style-type: none"> <li>a) Capital</li> <li>b) Knowledge</li> <li>c) Delay in work</li> <li>d) Connectivity</li> </ul>
<p>Q33. One of the goals the goals of e-Governance is - Empowering people through information</p> <ul style="list-style-type: none"> <li>a) True</li> <li>b) False</li> </ul>	<p>Q34. Essence of Good Governance not include Customer-centric governance</p> <ul style="list-style-type: none"> <li>a) True</li> <li>b) False</li> </ul>
<p>Q35. KYC means</p> <ul style="list-style-type: none"> <li>a) Know your customer</li> <li>b) Know your character</li> <li>c) Both of above</li> <li>d) None of above</li> </ul>	<p>Q36. PPF means</p> <ul style="list-style-type: none"> <li>a) Pension Planning Funds</li> <li>b) Person having Pension Facilities</li> <li>c) Public Provident Fund</li> <li>d) Permanent Practitioner's Forum</li> </ul>
<p>Q37. Who is Bank Mitra</p> <ul style="list-style-type: none"> <li>a) Banking Correspondents engaged by Banks</li> <li>b) Valuable customer of Bank</li> <li>c) Security guard in a branch</li> <li>d) None of above</li> </ul>	<p>Q38. What is Atal Pension Yojana (APY)?</p> <ul style="list-style-type: none"> <li>a) Provides social security to the unorganized sector</li> <li>b) Encourages workers to voluntarily save for their retirement</li> <li>c) Fixed pension is paid on attaining age of 60 years</li> <li>d) All of above</li> </ul>
<p>Q39. What is Direct Benefit Transfer?</p> <ul style="list-style-type: none"> <li>a) Cash discount on goods</li> <li>b) Remittance through Banks</li> <li>c) Transfer of social benefits / subsidies directly in Bank accounts of beneficiaries</li> <li>d) None of above</li> </ul>	<p>Q40. MGNREGS stands for</p> <ul style="list-style-type: none"> <li>a) Mahatma Gandhi National Rural Employment Generation Scheme</li> <li>b) Mahatma Gandhi Nutrition &amp; Rural Employment Generation Scheme</li> <li>c) Mahatma Gandhi National Rural Employment Guarantee Scheme</li> <li>d) None of above</li> </ul>
<p>Q41. Who is the present Governor of RBI?</p> <ul style="list-style-type: none"> <li>a) K.C. Chakrabarty</li> <li>b) D K Mittal</li> <li>c) Raghuram Rajan</li> <li>d) Shaktikanta Das</li> </ul>	<p>Q42. E-RaKAM portal is related to</p> <ul style="list-style-type: none"> <li>a) Students</li> <li>b) Farmers</li> <li>c) Mining</li> <li>d) Income Tax</li> </ul>
<p>Q43. E-Panchayat is an e-Governance initiative for</p> <ul style="list-style-type: none"> <li>a) Gram Panchayat</li> <li>b) Crop Insurance</li> <li>c) Library Management</li> <li>d) None of above</li> </ul>	<p>Q44. Paying online tax is an example of</p> <ul style="list-style-type: none"> <li>a) Transaction</li> <li>b) Interaction</li> <li>c) Presence</li> <li>d) Transformation</li> </ul>
<p>Q45. Legal framework to support objectives of E-Governance policies are called</p> <ul style="list-style-type: none"> <li>a) cyber laws</li> <li>b) cyber ethics</li> <li>c) Uniform Payment Integration</li> <li>d) None of above</li> </ul>	<p>Q46. Which of following is not an Operating system</p> <ul style="list-style-type: none"> <li>a) LINUX</li> <li>b) Windows</li> <li>c) Android</li> <li>d) MS-Office</li> </ul>
<p>Q47. Which service reduce the need of physical documents</p> <ul style="list-style-type: none"> <li>a) Digi Locker</li> <li>b) PayGov</li> <li>c) Lokvani</li> <li>d) None of these</li> </ul>	<p>Q48. Employees can be internal threat to E-Governance security</p> <ul style="list-style-type: none"> <li>a) True</li> <li>b) False</li> </ul>

<p>Q49. Hackers can be external threat to E-Governance security</p> <p>a) True b) False</p>	<p>Q50. Protecting data against physical damage is called physical security</p> <p>a) True b) False</p>
<p>Q51. A system designed to prevent unauthorized access to or from a private network is called</p> <p>a) Firewall b) Database c) Virus d) None of above</p>	<p>Q52. How much data can be stored in a CD?</p> <p>a) 300 MB b) 400 MB c) 670 MB d) 700 MB</p>
<p>Q53. Which is the largest unit of storage</p> <p>a) GB b) TB c) KB d) MB</p>	<p>Q54. What is a web browser?</p> <p>a) A software program that allows you to access sites on the world wide web b) A person who likes to look at websites c) A computer that stores www files d) A kind of spider</p>
<p>Q55. Documents on the Web are called _____</p> <p>a) Web tags b) Web communities c) Websites d) Webpages</p>	<p>Q56. E-commerce allows companies to _____</p> <p>a) keep track of paper based transactions b) support decision making processes c) issue important business reports d) conduct business over the Internet</p>
<p>Q57. Passwords enable users to</p> <p>a) Simplify file structures b) Retain confidentiality of files c) Make efficient use of time d) Get into the system quickly</p>	<p>Q58. Encryption and decryption provides a network with</p> <p>a) Privacy b) Authority c) Integrity d) None</p>
<p>Q59. The following device use scanning mechanism</p> <p>a) Optical Character Reader (OCR) b) Optical Mark Reader (OMR) c) Optical bar-code reader d) All the above</p>	<p>Q60. The hardware device commonly referred to as the "brain" of the computer</p> <p>a) Secondary storage b) CPU c) Data input d) RAM chip</p>
<p>Q61. Full form of OTP is</p> <p>a) One time password b) One type password c) Only time password d) None of above</p>	<p>Q62. Following is not a network topology</p> <p>a) Bus b) Ring c) LAN d) Star</p>
<p>Q63. Which section of IT act deals with punishment for Cyber Terrorism</p> <p>a) 66(A) b) 66(S) c) 66(F) d) 66(D)</p>	<p>Q64. WAN stands for</p> <p>a) Wide area network b) Width area network c) Wi-fi area network d) None of these</p>
<p>Q65. Technology is one pillar of E-Governance</p> <p>a) True b) False</p>	<p>Q66. Process is one pillar of E-Governance</p> <p>a) True b) False</p>

<p>Q67. Windows is an example of</p> <ul style="list-style-type: none"><li>a) GUI</li><li>b) Non-GUI</li><li>c) None of above</li><li>d) Both a and b</li></ul>	<p>Q68. Firewall is used for</p> <ul style="list-style-type: none"><li>a) Network Security</li><li>b) Data Storage</li><li>c) Networking</li><li>d) None of above</li></ul>
<p>Q69. First page of website is called</p> <ul style="list-style-type: none"><li>a) Index</li><li>b) Home page</li><li>c) Book Mark</li><li>d) Link</li></ul>	<p>Q70. People is one pillar of E-Governance</p> <ul style="list-style-type: none"><li>a) True</li><li>b) False</li></ul>